

Ascend ID

How can you protect your organisation's confidential information and vital infrastructure from malicious intruders, yet enable authorised users to access all the resources they need? Ascend ID is a comprehensive identity management service providing a flexible, user-friendly authentication solution.

Security challenge

With the increasing necessity for remote working and the proliferation of mobile devices, there is a vital need to satisfy stakeholders regarding the security of the internal and external IT systems. Within this overall challenge comes the need for organisations to satisfy compliance criteria, and provide secure alternatives to static passwords, while reducing the spiralling volume of support calls for password resets, and the associated costs and reduction in user productivity.

It is also imperative to remove the risk of written down, easily lost, forgotten or stolen passwords, and allow organisations to legally link user access to an individual.

Ascend ID meets the requirement for a cost-effective authentication solution controlling access to your information assets and infrastructure.

Cloud Solution

As a cloud solution, Ascend ID delivers all the benefits of secure remote access without the major capital investment or human resources required to set up and run your own resilient, in-house identity management service.

This flexible, user friendly service provides one time passwords via Vasco's entire suite of award winning software, hardware, sms, PDA & mobile phone tokens. The service can be tailored to each clients' requirement, whatever the size and demand of the user base. Furthermore, Ascend-ID allows businesses to plan for adverse weather conditions, pandemics or other business challenges with a complete portfolio of business continuity options that ensure your users can always securely access corporate resources.

With this additional layer of security you can have confidence that local and remote connections to your network are secure, and even attempted access via lost handheld devices and laptops is protected.



Service features

- One-time passwords active for just 30 seconds, eliminating phishing attacks.
- Removes static, lost or stolen passwords and excessive help desk calls.
- Cloud service within a distributed and resilient infrastructure.
- Real-time service administration, management and comprehensive reporting via the secure portal.
- Flexibility to protect every access point including web servers/portals, VPNs, wireless network and mobile devices.
- Manned support centre providing technical response and resolution 24x7, 365 days a year.
- Cost-effective cloud solution which rivals that of running an in-house service
- Flexible service inclusions and contract lengths.
- SLA backed service.
- Live service evaluations available, enabling power users and senior IT staff to prove the concept fully, before making an investment.
- Strong authentication options from the world's leading secure authentication player, Vasco. All come with full warranty and an unrivalled 7-year battery life as standard.

Ascend ID

Market-leading technology

Since 2006, Ascend ID has been developed by Acenseo, in conjunction with Vasco's world-leading strong authentication and e-Signature solutions, specializing in online accounts, identities, and transactions.

As a dominant force within the financial sector, Vasco technologies secure sensitive information and transactions for the enterprise security, e-commerce, and e-government industries.

Acenseo – leading secure systems integrator

As the sole authorised provider of hosted identity management based around Vasco technology, Acenseo offer unique solutions that seamlessly integrate with your current secure access and overall perimeter security strategy.

With over a decade of experience in the demanding and constantly changing network security market, Acenseo offer a powerful combination of foresight, expertise, flexibility and creativity, allowing organisations to focus on simply doing business.

Our consultative personal approach begins with listening to you and examining your challenges and drivers before we present and align the most appropriate solution. This enables businesses to understand the bigger picture, make informed decisions on the development and evolution of their secure IT infrastructure, and satisfy their technology, integration, carbon footprint and financial demands.

Our reputation for excellence in delivery best practices and proven methodologies is supported by continual research and investment in infrastructure, and our commitment to simplifying the network and minimising clients' IT risk.

Ascend ID is part of the Ascend services portfolio which includes Ascend TRAIN, Ascend SUPPORT, Ascend MANAGE, Ascend CONSULT.

Acenseo's expertise and manned service desk is based at our UK HQ and Training centre in Berkshire, with our distributed and resilient infrastructure housed within two UK tier 1 data centres. These facilities enable us to provide you with an unequalled 99.999% service availability, and you benefit from a reduced risk of unauthorised access to critical servers and data on your own premises.



ISO 9001 - A certified quality management system promotes, facilitates and enables consistency and improvements in a process or product.



ISO/IEC 27001 is the only auditable international standard which defines the requirements for an Information Security Management System (ISMS).

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secure systems integration

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