

# Ascend TRAIN

*How do you pass on knowledge to give an understanding of how new technology specifically relates to your infrastructure?*

## Information that's relevant to you

Acenseo have been providing customised training for over 5 years and all our courses are industry recognised. However our objective is always to ascertain the levels your technical staff are currently at, then to provide tailored training solutions skilfully designed to fill in the knowledge gaps, taking them to a level where they can confidently manage the technology within your infrastructure.

Acenseo's staff are often engaged in course creation at vendor level and have options used to train the novice through to senior level engineers. The courses are deliberately based on a strong core framework but we offer the opportunity to customise the content so delegates achieve the maximum benefit from the time invested.

During the training sessions we refer to the installation within your context, reinforcing and role playing how staff will address tasks and issues. Workshops and labs are created to practice technology theories but also to understand any changes or additions that are relevant to your usage.

## Real World Experience

All our trainers have genuine real world experience of deployments and project rollouts; however they are certified trainers with good people skills. This matters because training is a skill in itself and we will always ensure that your staff are comfortable with the technology, the pace and content of the training at each step.

Ascend TRAIN delivers accredited and bespoke training on specific vendor technologies; we also provide training on best practices, ethical hacking and policy procedures.

Ascend TRAIN is part of the Ascend services portfolio which includes Ascend ID, Ascend SUPPORT, Ascend CONSULT, and Ascend MANAGE.



*Projects need a safe pair of hands to deliver effectively, within budget and agreed timeframes. Providing "just enough" or "almost enough" simply won't do!*

## Your trusted security partner

Acenseo has been providing consistently strong project delivery skills for over 8 years. Our engineers have an average industry experience of over 6 years and hold the highest level of vendor accreditation and skill sets. A formidable combination to ensure projects are handled professionally, objectives adopted, understood and delivered.

Ascend CONSULT gives access to skilled engineers and professional project management practices. We can assist with project scoping, objectives and milestone setting, implementation, testing and skills transfer, documentation and change register management. In fact we cover the entire project cycle. Acenseo's implementation engineers are well versed in vendor technologies, features sets, interoperability and integration. Our skills allow for tailored options to be selected during implementation, with first class guidance and flexibility to demonstrate extra value from the technology solution your organisation has selected.

## Experience on tap

Acenseo engineers specialise within specific technology areas but have a deep knowledge and experience of deployments in a wide range of scenarios and environments. This means we provide the best integration skills for projects where technologies are blended to give a greater return on investment. For example; intrusion prevention stopping VPN users who have been infected with malware at home, or data leakage prevention stopping LAN users copying sensitive data unencrypted.

## Progress and review reporting

For larger projects we include technical project management to support the consultant or consultants, provide progress updates, and regular reviews both sides. This ensures that the agreed project milestones are being met and are in line with the overall project plan.

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ISO 9001 - A certified quality management system promotes, facilitates and enables consistency and improvements in a process or product.



ISO/IEC 27001 is the only auditable international standard which defines the requirements for an Information Security Management System (ISMS).

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secure systems integration